



Managing director

Bob Carter



Bob Carter, Managing Director of **The Improve Group** and **Improvementtools.com** had always been focused on “continuous improvement”.

It was no surprise his 30 year career saw him implement exciting and innovative strategies for a number of organisations throughout Australia and New Zealand, before exploring the need to create his own company in 2005.

During his career, Bob carried out a number of roles such as Engineering Manager for Honeywell Ltd, the Director of InControl Ltd, Manufacturing Excellence Manager for Fletcher Challenge Forests, the Senior TPM Consultant for the Centre of TPM Australasia, HR & Business Development for Food Spectrum and the Manufacturing and Product Development Specialist for Queensland Manufacturing Institute before exploring the need to create his own organisation in 2005.

This need grew as manufacturers sought alternative approaches to “traditional lean manufacturing change programs” and before too long, High Impact Results were incorporated into the best of Lean and Six Sigma and “accelerated learning by doing” was born.

During his time as Managing Director of The Improve Group, Bob’s achievements can be listed as having instigated the

development and delivery of Operational Excellence programs for the manufacturing sector, including Competitive Manufacturing Training Programs in Australia and New Zealand. He developed “Lean” programs for non-manufacturing sectors such as finance, construction and aerospace and positioned the organisation to win the Redlands-Logan Regional Export Award for Education Services within just 12 months of operation.

In just a short time, The Improve Group has demonstrated that it is and will be a force to be reckoned with within manufacturing excellence programs. The Improve Group has grown from just one employee to 26 in just under three years. Bob’s team includes many internationally experienced coaches which have been and continue to be sought from a number of world-class international industries. Bob believes in world class people for world class coaching.

Bob Carter’s Improve Group vision is ***to be Australasia’s Number 1 productivity improvement provider by 2010 and the most recognised in the world by 2020.***