



Coach Profile

Gary Gillians - Christchurch

Gary has extensive experience in the development and implementation of enterprise wide and small business Operational Excellence Programs.

Gary's career has seen him work from bottom up: beginning on the shop floor and advancing through to senior management. This experience is a great advantage when deploying strategic programs in a business.

His experience spans office environments, a manufacturing plant, service workshop, quality systems, business processes and supply chain customers.

Initially trained as a Six Sigma black belt, Gary then went on to become a Lean Business Transformation agent.

At MSD Limited in the UK, Gary led successful multi national, multi functional teams, in their journey to creating significantly more customer value for the company in the competitive pharmaceutical market.

Since his 2006 move to New Zealand, and prior to joining Improve Group, Gary has worked for successful NZ companies both iconic and small.

He is excited about making a real difference to Australasian businesses.

Gary firmly believes it is only through experiencing, understanding and improving change management processes, that the desired outcome for the customer be successfully delivered.