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BETTA BLINDS AND AWNINGS
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30 June 2011

We would like to thank The Improve Group for all their assistance, and for conducting such a well-run programme. Almost every staff member at Betta Blinds undertook the Competitive Manufacturing Certificate III Course, which they all completed successfully.

The Competitive Manufacturing course has improved our productivity, and we are thrilled with the advances shown in the business. It's the best thing we've ever done.

The course started last year with a 5 "S" BLITZ, where everything in the factory was rearranged. We were able to create so much space, and even made enough room to fit in our new 12 metre long Aeronaut cutting table which was a big investment in the business.

So much time has been saved by the smoother workflow. Just before Christmas, our busiest time of year, some staff actually said we were NOT as busy as the previous year....when actually we were quite a lot busier and made more blinds than the year before. So the improved workflow made them feel less busy than we actually were.

While applying the Competitive Manufacturing principals we see many great improvements to the business. We feel it has made a great difference to our communication, within our business and with our customers, and can see it improving our stock control systems to be much more efficient.

So thank you again Improve Group!

Yours sincerely,

Sharyn Moran
General Manager
Betta Blinds and Awnings

Award Winning Manufacturer:
Betta Blinds and Awnings
Excellence in Business
Manufacturing /Engineering
Macro Award 2008
The Highly Commended
Business Award
(Category:
Construction/Building/
Manufacturing) 2007

"Service How It Should Be"



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2007