

Build your Leadership and Management Capabilities



BSB40807 Certificate IV in Frontline Management



Ideal for current and future leaders the Certificate IV in Frontline Management will help you build your leadership and management skills.

Designed to provide you with the skills you need to manage a team using modern and proven management and leadership concepts, this program will provide you with the skills to challenge existing processes and cultures to develop a “High Performance Workplace”.

Make a real difference to your team’s performance and your career.

Suggested Units of Competency (In-house programs can be customised to suit your needs)

- BSBMGT401A Show leadership in the workplace (core unit)
- BSBWOR402A Promote team effectiveness (core unit)
- BSBWOR401A Establish effective workplace relationships
- BSBWOR404B Develop work priorities
- BSBCUS403A Implement customer service standards
- BSBMGT402A Implement operational plan (core unit)
- BSBOSH407A Monitor a safe workplace (core unit)
- BSBMGT403A Implement continuous improvement
- BSBINN301A Promote innovation in team environment
- BBSUS301A Implement and monitor environmentally sustainable work practices

Training incentives of \$4,000 may be available to employers for each eligible staff member.