

ENHANCEMENT

Customised training and implementation support to meet your needs



I have found The Improve Group to be a useful, effective tool in our drive toward lean excellence in manufacturing at our Panmure site!

Graeme Hughes, Manufacturing Manager,
NCI Packaging



Overview

Many of our clients have already implemented a range of productivity improvement programs and are looking to further enhance their existing initiatives to go to the next level. The Improve Group provides a range of programs to meet these needs and can also provide one on one coaching if required.

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Based on the Total Productive Maintenance concepts this program will maximise your equipment and process throughout. Avoid unnecessary capital expenditure and ensure that your processes actually produce items at the rate they were designed for. Can you red line your machinery every day?

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The Improve Group provides a "Service Edge" program, specifically designed for customer service related roles (internal or external). This program will make a significant difference to your customer experience and results. Based on a "Customer for Life" philosophy employees place themselves in the customer shoes and design the ultimate customer service program.

Leadership Skills

The Improve Group specializes in developing people as well as processes. Our programs are designed to maximize the alignment of your staff with business and departmental goals and objectives.

Operational Leadership Programs – Is a fast paced, fun, down-to-earth programme for managers who are eager to get more from their people and shop floor processes and improve their own management and manufacturing skills. Participants will boost their confidence and ability to lead people, while finding out how to put new process improvement techniques into action.

Supervisory Leadership Programs – Designed around the Training Within Industry initiative from the USA and time proven in Toyota, the world's leading manufacturing company, this program give supervisors and team leaders the confidence and resourcefulness to improve teamwork, processes and production. Find out how to streamline your processes using these proven techniques.

Employee Alignment Programs – Many companies fail to retain good staff due to poor management practices, these programs will train your team in mentoring new staff and providing them with the appropriate coaching to ensure goal alignment and performance. Net result = retention, increased staff satisfaction and improved business results.

To find out how your company can make a significant difference contact us at:

Australia

Ph +61 7 3488 2143

info@improvementgroup.com.au

www.improvementgroup.com.au

New Zealand

Ph 0800 467 009

info@improvementgroup.co.nz

www.improvementgroup.co.nz

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