



Not happy with off the shelf products? Dissatisfied with your training provider? Looking for new ideas? The Improve Group training programs are innovative, high energy, results orientated and people friendly.

Training Customisation Program – We realize that no two organizations are the same, and therefore provide a customization service to suit your training needs. Companies such as Boeing, Citect and St George Bank have used our services to develop specific training programs to suit their needs.

Many Industry Groups and government bodies use this service. We even provide Registered Training Organizations and educational institutions this service to review and update their current training options.

Recent examples of customized training include:

- “An Introduction to Lean Principles in the Financial Services Sector” – a two day program
- “An Introduction to Overall Equipment Effectiveness” – a one day program
- “World Class Manufacturing” – a two day program
- “World Class Customer Service” – a two day program
- “Value Stream Management in the Aviation Industry” – a one day program

The Improve Group provides a **Training Customisation Program** designed to suit your organisations needs. This program includes

- a. An understanding of your training needs and expected business outcomes
- b. Assessment and development of training techniques and material to your expectations

Many of the areas that we develop training programs are unique, and not publicly available. Whilst the material may be readily available in one industry, it needs to be adapted for use in another industry application.

We have experience in converting the following types of programs

- Lean manufacturing principles into repair and maintenance, finance, construction and other industries
- TAFE and College programs from a classroom environment into workplace learning outcomes
- The development of mentoring programs to improve the outcomes of traineeship, leadership and entrepreneur programs

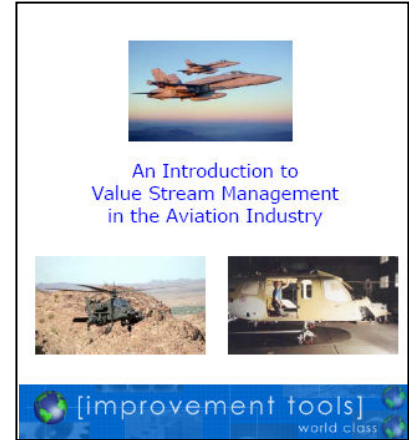
Features and benefits of this program:

- Our team has a proven record in rapidly developing high quality training programs.
- We have strategic supply agreements with some of the world’s best providers of training resource – ENNA, GoalQPC, Society of Manufacturing Engineers and many more
- Our staff are qualified in adult learning techniques and modern delivery styles – we understand the difference between workplace training, and classroom training
- The program offers a level of customization to suit the needs of the particular business

To register your interest in our programs simply fax this form to +61 7 3488 2153 or email info@improvegroup.com.au

My contact details are

Name: **Role:**
Company:
Address: **City:** **State:** **Postal Code**
Phone: **Mobile:**
Email:



Visit our website at www.improvegroup.com.au sign up for our regular updates and new products notices, or contact us on +61 7 3488 2143 to discuss your needs. Email enquiries are welcome at info@improvegroup.com.au