



Dissatisfied with your training provider? Looking for new ideas? The Improve Group training programs are innovative, high energy, results orientated and people friendly.

**Training Delivery** –With many years experience in training development and delivery our team of presenters is known for our effective delivery style and client results. Based on highly interactive activities and short projects our training programs deliver higher results to the client than standard programs. We know how to increase adult learning outcomes. Find out what makes the difference.



The Improve Group provides a **Training Delivery Service** designed to suit your organisations needs. We have experience in the following types of training delivery

- Tailored training programs – our design or yours
- Leadership, management, communications and team work
- High Performance organizations and teams
- Small business growth programs
- Operational Excellence programs – Lean, TPM, Six Sigma, etc
- World Class Manufacturing and Customer Service

As well as formal training programs we also provide individual and team based **coaching and mentoring**. Delivered in a one-on-one environment these programs make a larger impact on business results than group based training. With individualized training participants are given improvement projects to apply their new knowledge in their own environment, have the opportunity to reflect on the results and make modifications as necessary.



Our action based **Rapid Improvement Events** include a mixture of train and do – normally a two to four hour training session followed by rapid application of the learning. Carried out over a three to five day period these workplace events are used to make a radical change in a short time. The changes are so dramatic that it is hard to go back to the old way of doing things. Used as a key tool in any “Lean” implementation and often referred to as a “Kaizen” activity, teams challenge the existing methods and devise newer, faster, higher quality, more value adding ways of doing things.

**Features and benefits** of this program:

- Our team has a proven record in professional delivery of high quality training, mentoring and coaching programs.
- Our staff are qualified in adult learning techniques and modern delivery styles – we understand the difference between workplace results and traditional training methods
- The program offers a level of customization to suit the needs of the particular business
- Specialist training at competitive prices

To register your interest in our programs simply fax this form to +61 7 3488 2153 or email [info@improvegroup.com.au](mailto:info@improvegroup.com.au)

**My contact details are**

**Name:** ..... **Role:** .....

**Company:** ..... **City:** .....**State:** ..... **Postal Code** .....

**Address:** ..... **Mobile:** .....

**Phone:** ..... **Email:** .....

**My requirements are**

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