

## Fully Accredited Certificate in International Operations Management

While you are on the tour you will earn this certificate as a participating attendee. The combination of reading preparation, of debriefing after each visit and the application of the concepts in an area of your choice provides theoretical, examples and practice in real time fashion. Our Certificate in International Operations Management recognizes professionals who want to improve their knowledge and experience to oversee all aspects process improvement, including initiation, productivity, capacity planning, variability, quality, procurement and organizational structural issues. Our certificate will also focus on managing in a global market with diverse employees, customers, and supplier base.

### Requirements:

The Certificate in International Operations Management consists of four core topics that together address international operations management. To earn a Certificate in International Operations Management, you must successfully complete the four core topics during your study mission to Japan. One of the topics must be completed before the commencement of the tour in Japan.

### Course Aptitude:

If you have little or no background in operations management, we encourage you to prepare for the certificate by reviewing the majority of the course content prior to the tour. A limited number of books will be suggested to supplement the articles. The curriculum is designed to be flexible.

### Preparing for the Project:

Our mode of teaching allows you to summarize your knowledge of international operations management by presenting your findings and analysis to the group on the final day of the tour/course. This enables the group to learn from each others' analysis to incorporate into their own operations and management style.

### Contact for current and perspective students:

For more information about our certificates, certificate completion dates, transcripts, ACE credit, professional development units (PDUs) and other professional credits, contact the Enna and ask for Certification, 1 (360) 306-5369, Collin McLoughlin.

### Course Administrators:

Our Certificate Adjudicators are: Collin McLoughlin and Michel Mestre who are ready to help you plan your certificate and any particular interests.

### Enna's Partnership with Kyoto International University (KIU):

Through our partnership with KIU, Enna's courses lead to master's certification in a number of programs, including project management, six-sigma black belt, and contracting and professional certification in business and business skills. Our certificates are professional credentials that represent the attainment of advanced knowledge and skills. These certificates do carry academic credit!

### **What You'll Learn:**

When you complete the core certificate course, you will have learned to:

- Apply fundamental management skills, concepts and techniques
- Build high-performance teams through more effective communication
- Develop effective Lean tools and measures for productivity and effectiveness
- Implement quality concepts at the process, department, and enterprise levels
- Evaluate and respond to risk at the structural and organizational levels
- Identify improvement initiatives and goals and follow those through from start to finish
- Establish a dependable control and monitoring system for operations management

### **How You'll Benefit**

International Operations Management training can teach you approaches to improve your on-the-job management performance and maximize your organization's ability to compete.

When you complete our final project will learn to:

- Create organizational goals linked to the bottom line
- Estimate organizational measurements using simple techniques
- Assemble an improvement team and gain commitment on objectives
- Plan, estimate and organize your department or division
- Identify customer requirements using proven techniques
- Apply simple but effective tools to identify and respond to organizational risks
- Create an environment where speed and quality are not working against one another

### **How You'll Learn:**

You'll find out how top-notch professionals in all kinds of industries are managing their operations. You will swap stories of success and discuss when and how implementation and operational plans have failed in the past. And you'll network and build professional contacts you can call on long after the study mission is over. Special emphasis is placed in applying what is being learned in your current or future work environment.

You will obtain insights from instructors who have years of Lean and Kaizen Management experience. Most importantly, you'll work together to management concepts and techniques to solve problems. Enna and KUI teaches you international operations management success through focused teamwork.

### **Why You Need International Operations Management Training:**

Our International Operations Management training will teach you how to make the impossible possible. With Enna and KUI's training you'll learn methods for managing tight deadlines, budgets and operational specifications.